



MEMORANDUM RE: Paloma Lake MUD #2

May 1, 2025

I want to inform you that the City of Round Rock will temporarily be converting the disinfectant used in its water distribution system from chloramine to free chlorine. The chlorine rinse is scheduled to start on May 27, 2025. The city will begin returning to chloramines on June 24, 2025, and it is anticipated the system will be completely returned to chloramines by June 26, 2025.

The City of Round Rock is undergoing this temporary conversion as a routine distribution system maintenance procedure. We are coordinating this change with the Texas Commission on Environmental Quality.

During this period, you may experience taste and odor changes inside your water system due to the change in disinfectant. We may need to flush water from the system during the initial conversion process, periodically during the process, or when the disinfection method is returned to normal.

Thank you,

**Natalie Arbour
District Manager
narbour@crossroadsus.com**